



Here’s how to create your over-the-counter health solutions account

Create your OTC Health Solutions® account in just two simple steps:

- 1. Enter an email address for the member eligible for the allowance.

Don’t forget ...

Each eligible member needs to create their own account with a unique email address of their choice. First time users must create an account.

Welcome OTCHS members

To start, enter your email address

We'll use it to create your account.

Email address

Continue

- 2. Enter Aetna member information.

Welcome OTCHS members

First name

Last name

Member ID

This number is listed on your insurance card

Don’t forget ...

Each member must include the two-digit identifier at the end of their ID. Be sure to omit all spaces when entering ID.

Example:

Member ID +
Member Identifier

Jennifer Q:
W123456789**01**

Jonathan Q:
W123456789**02**

Member ID



PLAN SPONSOR NAME LINE ONE
PLAN SPONSOR NAME LINE TWO
GRP: 111111-011-00101
TSSUER (80840) 9140860054 Dental PPO

ID W1234 56789

01 JENNIFER Q SAMPLE-TESTCARD
02 JONATHAN Q SAMPLE-TESTCARD
03 CAITLIN Q SAMPLE-TESTCARD
04 EMILY Q SAMPLE-TESTCARD
05 KARA Q SAMPLE-TESTCARD

Member Identifier

- 3. Repeat steps 1 and 2 for each dependent (if applicable).

Create An Account

Other ways to use your allowance

In-store

Give your name and date of birth when you checkout at the register at CVS locations

Over the phone

Call 1-888-628-2770

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Help/contact us:

If you have any questions, please [contact OTCHS at 888-628-2770](#).